Can we change the URL of our donation page?

There are two options for customizing your campaign site URL:

1. **Flipcause custom subdomains**
2. **Fully white-labeled domain masking**

In both cases, once you have a domain set up, you will be able to use the same domain across as many campaigns (or campaign menus) as you want.

**Request a Domain**

Domains can be requested by going to *Campaigns > Domains*

From this area you will also be able to view your past requests and monitor their status.

**Flipcause Custom Subdomains**

Flipcause subdomains are subdomains of flipcause.com, in the format “https://customsubdomain.flipcause.com”. To get started, just let us know which campaign site you’d like to create a subdomain for and the custom subdomain you’d like to use, and we’ll get this done for you within 3 business days.

*For example, if you set up the subdomain "kidsnow" and apply it to a campaign whose URL is https://www.flipcause.com/widget/NTYwNDE=, this campaign can now be accessed by going to kidsnow.flipcause.com. This will continue to be SSL certified, and as supporters navigate throughout the campaign, the URL will always start with "kidsnow.flipcause.com" followed by the path of the page they are on.*

**White-Labeled Domain Masking**

For white-labeled domain masking, we mask the URL of your campaign site with a domain or subdomain that you own. This could be a top-level domain (i.e.
https://www.yourdomain.com) or a subdomain (i.e. https://fundraise.yourdomain.com). Please let us know what domain or subdomain you want to use, and what campaign site you’d like it to mask, and we’ll get the process started for you. Please note that for white-labeled domains, you’ll need to change your DNS records (since you are the domain owner). This can easily be done by logging into your domain registrar and pointing your domain or subdomain to our servers. We can do this for you, or we can guide you through how to do it yourself.

For example, if you set up the white-labeled domain "children.org" and apply it to a campaign whose URL is https://www.flipcause.com/widget/NTYwNDE=, this campaign can now be accessed by going to children.org. This will continue to be SSL certified, and as supporters navigate throughout the campaign, the URL will always start with "children.org" followed by the path of the page they are on.

Since your website domain is already tied to your website, you will not be able to use your existing primary domain as your white-labeled domain. Instead, you can use a subdomain on your domain as your white-label, or you may use a Flipcause subdomain.

Once you know which method you’d prefer, go to please contact us and we’ll exchange the necessary information to get things going! See here for pricing.